

Gambling Helpline Tracking Log  
Month Of July 2024

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	6	5	5	7	7	30
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	0	0	0	0	1	1
Gambler Just Wants To Talk	3	1	1	7	1	13
Admin Reasons	3	5	3	4	2	17
SO Seeking Treatment	0	1	0	0	0	1
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	1	0	0	0	1
Other Family Seeking Treatment	0	0	0	0	1	1
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	1	0	1
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	2	7	7	6	1	23
GA Information	0	0	0	0	0	0
Agency Calling	3	2	1	0	2	8
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	5	7	15	10	9	46
Other (please Specify)	1	1	3	0	0	5
TVG or Casino Reservations	2	1	0	1	0	4
<b>TOTAL</b>	<b>25</b>	<b>31</b>	<b>35</b>	<b>36</b>	<b>24</b>	<b>151</b>
GAT Referrals Given	13	9	9	10	12	53
# People Referred To Treatment	6	6	5	6	8	31
Connected Directly To Agency	1	0	1	2	2	6
Confirmed Appt. With Agency	1	0	0	1	2	4
Permission to call back 72 hour	4	3	1	2	4	14
Successful 72 Hour Call Back	1	0	1	2	2	6
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	1	2	0	0	1	4
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	1	0	0	0	1

GAT REFERRALS: CLACKAMAS=4 CLATSOP=1 DESCHUTES=1 JACKSON=1 JOSEPHINE=2 LANE=4 LINCOLN=1  
MARION=1 MULTNOMAH=20 WASHINGTON=9 YAMHILL=1 GEAR=8 =53

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=4 (5) ADDICTION RECOVERY CENTER=1 (6) BRIDGEWAY=1 (9) CLATSOP BEHAVIORAL HEALTH=1 (14) BEST CARE BEND=1 (15) GEAR=8 (16) OPTIONS FOR SOUTHERN OREGON=2 (19) LINCOLN CITY CLINIC=1 (28) LIFEWORKS NW (BEAVERTON)=4 (29) LIFEWORKS NW (HILLSBORO)=3 (33) YAMHILL CO HEALTH& HUMAN SVCS.=1 (36) CASCADIA (CLACKAMAS)=4 (37) NATIVE AMERICAN REHAB ASSN NW=2 (38) VOA=7 (52) LEWIS & CLARK=3 (80) SOLUTIONS=2 (95) HOLISTIC HEALING=3 =48

GA: MULTNOMAH=1=1

(#5) OTHER: A)ANSWERING SERVICE LOST CALL=1 B)OUT OF STATE CALLERS=1 C)SEEKING MENTAL HEALTH=1 D)IRRATE CALLER=1 E)SEEKING A&D=1 =5

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	1	1	2	4	9	2	4	2	25
2ND WEEK	2	0	5	4	9	7	3	1	31
3RD WEEK	4	1	3	8	7	7	5	0	35
4TH WEEK	1	2	4	8	7	2	7	5	36
5TH WEEK	0	0	1	4	8	8	2	1	24
TOTAL	8	4	15	28	40	26	21	9	151

32 # OF REFERAL TO TREATMENT

17 # OF LIVE CHATS

102,000 # OF WEB PAGE HITS

17 # OF SMS/TEXT

0 # OF GAM TALK